

ACC staff recommends more money for CenturyLink
Information and Perspective by Warren Woodward
Sedona, Arizona ~ April 28, 2016

Some time ago CenturyLink asked the Arizona Corporation Commission (ACC) to add more money to customers' bills for "facility relocation." Facility relocation was not explained. At an 800 # provided by CenturyLink for an explanation, no one there had any idea what the issue even was. In typical CenturyLink fashion, customers were abused. I was laughed at and hung up on. But as usual, the ACC is poised to give another corporation it supposedly regulates whatever that corporation wants. And, as usual, the slack ACC staff has not done their homework. See my letter to the ACC below.

The ACC is so in the pocket of corporations I don't know if it will do any good, but if you are a CenturyLink customer please consider taking a moment to tell the ACC NO MORE MONEY for CenturyLink here: <http://eservice.azcc.gov/Utilities/PublicComment>

April 28, 2016

Arizona Corporation Commission (ACC)
Docket Control Center
1200 West Washington Street
Phoenix, Arizona 85007-2996

Re Docket # T-01051B-15-0382

Commissioners;

Before you give CenturyLink more undeserved money for their bogus "facilities relocation fee" you need to understand that CenturyLink has lied to you regarding the price of copper, and that evidently ACC staff was too stupid or lazy to fact check.

In his staff recommendation to you, Utility Division director Thomas Broderick dutifully repeated CenturyLink's lie thus: "The Company states that the cost of copper has skyrocketed"

In actual fact, the price of copper has declined from \$4.50 per pound five years ago to \$2.23 as of yesterday – a 50% decrease!

See the enclosed chart which took me a few seconds to find online. Looks like the skyrocket fell back to earth.

What are you paying Broderick for his sloppy work? What else is a lie being passed off as fact in his ridiculous recommendation to give Centurylink more money?

Certainly the fact that CenturyLink could not supply all the records requested is a major red flag. (See last paragraph, p. 4 of Broderick's recommendation)

Did any of you commissioners read the multitude of comments from CenturyLink customers that were posted to the docket? One – *one!* – thought CenturyLink should get more money (a shill?). Scores of people lambasted this dreadful company as not worthy of one penny more.

When will the ACC start representing the people instead of the corporations it's supposed to regulate? When?

Sincerely,

Warren Woodward

