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Arizona Corporation Commissioner (ACC)  
Docket Control Center  
1200 West Washington Street  
Phoenix, Arizona 85007

Re: Docket # E-00000C-11-0328

Commissioners;

A source within APS has revealed that APS “smart” meters are failing, and failing in a way that presents a fire risk to ratepayers.

My source, whose privacy I must protect, tells me that APS has replaced thousands of faulty “smart” meters, and is scheduled to replace 50 to 60 thousand this year alone due to heat induced failure of the remote disconnect switch and LCD display. (I have seen the failed LCDs.)

Remote disconnect switch failure resulted in a recall of over 10,000 “smart” meters in Lakeland, Florida where 6 house fires occurred [[Meters overheating, to be replaced in Lakeland](#)]. And in Portland, Oregon, remote disconnect switch failure resulted in a recall of 70,000 “smart” meters after 3 fires there [[PGE replacing 70,000 electricity meters because of fire risk](#)]. “Smart” meter-caused house fires have resulted in massive “smart” meter recalls in Pennsylvania (186,000) and Saskatchewan (105,000).

**You must investigate APS at once.** State statute demands it.

- **A.R.S. 40-361.B** – Every public service corporation shall furnish and maintain such service, equipment and facilities as will promote the **safety**, health, comfort and convenience of its patrons, employees and the public, and as will be in all respects adequate, efficient and reasonable.
- **A.R.S. 40-321.A** – When the commission finds that the equipment, appliances, facilities or service of any public service corporation, or the methods of manufacture, distribution, transmission, storage or supply employed by it, are unjust, unreasonable, **unsafe**, improper, inadequate or insufficient, the commission shall determine what is just, reasonable, safe, proper, adequate or sufficient, and shall enforce its determination by order or regulation.

APS has painted a very rosy picture of their “smart” meters over the years, but have they told you about this dangerous and potentially life threatening inherent flaw, one that analog meters do not have? APS has a history of concealing information from the public and regulatory agencies. APS refuses to come clean about their “dark money” political donations, and, earlier this year, it was revealed that APS did not report an explosion at their Palo Verde nuclear plant for 5 months [['Explosion' at Palo Verde nuclear plant not reported for 5 months](#)]. Also, if APS is replacing tens of thousands of “smart” meters, how long will it be until APS comes begging for a rate increase so that ratepayers bear the financial brunt of their (and your) “smart” meter fiasco?

Sincerely,

Warren Woodward