



August 13, 2013

TAMMY MCLEOD
Vice President
& Chief Customer Officer

P.O. Box 53999
Phoenix, AZ 85072
Mail Station 9025
Tel 602 250 3100

Craig Dible

Dear Mr. Dible,

Thank you for inviting APS to participate in a public forum to discuss automated meters. While we are appreciative of this opportunity, **we respectfully decline to participate at this time due to a number of open issues surrounding automated meters.**

First, in March of 2013, APS filed an application and proposed automated meter opt-out service schedule with the Arizona Corporation Commission (the entity that regulates APS and other electric utilities in Arizona). This application is currently pending before the Commission. Thus, this issue will be properly debated before and decided by the Commission.

Second, **the Commission recently voted to request that the Arizona Department of Health Services (DHS) conduct a study on the potential health effects of exposure to the radio frequencies ("RF") emitted from automated meters.** Although previous studies have shown that the RF associated with automated meters does not produce any negative health effects, until the findings of the (DHS) study are publically available and the Commission acts upon APS's application, APS will continue to address customers' concerns by allowing them to decline an automated meter or retain their current meter. If a customer has an automated meter and would like it replaced with a non-automated meter or they do not want one installed on their home, customers can simply call our customer care center and make the request.

As you may have seen in our March application, automated meters have many advantages over mechanical meters that benefit customers, the environment and the electric grid. We continue to receive positive responses from our customers who are using the information from their automated meter to manage their usage and take advantage of our programs.

If you would like additional information regarding our meters, please visit the APS website at www.apsmeters.com.

Sincerely,

A handwritten signature in cursive script that reads "Tammy McLeod".

Tammy McLeod
Vice President & Chief Customer Officer

cc: Ken Rouse,
President, Big Park Regional Coordinating Council, Inc.