

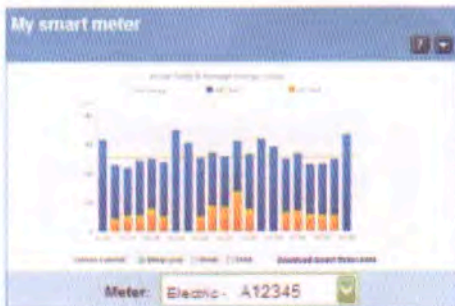
Scheduled Meter Exchange

To help us better serve your needs and modernize our technology, APS will be exchanging your electric meter for a new automated meter.

We plan to exchange your meter within the next three (3) business days, including Saturdays.

The new meters offer customers many important benefits, including:

- Greater control over your energy usage, allowing you to reduce your energy costs.
- Highly detailed information so you are better able to make informed decisions.
- More rate plans that are based on the individual lifestyles of our customers.
- The potential for faster outage detection and service restoration, which means less disruption to your home.



View usage data at aps.com

APS will make every effort to minimize any inconvenience. However, when the meter is exchanged you will experience a momentary loss of power. Typically, this process takes less than five minutes.

- As a safety precaution, please be sure to unlock any gates and or breaker panels.
- Secure your dogs or other animals away from the electric meter and/or breaker panel.
- Turn off computers, if possible.

Any APS employee contacting you regarding official business will display proper identification.

Questions?

In the Phoenix metro area
call 602 371 7171 or outside Phoenix
call 800 253 9405.

850-00AP (3-2012)